

# PROFESSIONAL MEDIATION TRAINING

March 6-10, 2017

8:30am to 4:30pm Daily

Mount Mary University, 2927 North 92<sup>nd</sup> St., Milwaukee, WI

Presented by

**The Winnebago Conflict Resolution Center, Inc.**

**Professional Use:** This training is especially valuable to anyone (business people, attorneys, social workers, and more) who deals with clients, employees, and/or family conflicts and wants more tools for dealing with these conflicts. CLE credit hours have been approved for attorneys. The fee for this five days/forty hours of instruction is only \$1,200.00. There is an early-bird discount for registrations received prior to February 20, 2017. The registration fee includes lunch and snacks each day of the training.

**Mentoring:** Also included is the opportunity to observe eight hours of WCRC mediations and to co-mediate another eight hours of mediations with experienced WCRC mediators, dates to be arranged.

**To reserve your space in the class, return the registration form and fee to:**

Winnebago Conflict Resolution Center, Inc.  
415 Jackson Street, Suite 412  
Oshkosh, WI 54901

**Or register online at:**

[www.mediationwcrc.org](http://www.mediationwcrc.org)

Registration is limited to 30 participants.

## Training Overview:

Day One:

The nature of conflict  
Evaluation of personal conflict styles  
Ethics and standards of practice  
Mediation demonstration

Day Two:

Mediation process overview  
Skills used in mediation

Day Three:

Mediation strategies  
Mediation process step-by-step

Day Four:

Mediating disputes in coached role-plays  
Negotiation techniques

Day Five:

Simulating simple to complex disputes  
Impasse  
Case management procedures

**For more information call: (920) 236-4925**

**or email to: [info@mediationwcrc.org](mailto:info@mediationwcrc.org)**

## Registration Form Professional Mediation Training March 6-10, 2017 8:30am to 4:30pm Daily

- Registration Fee - \$1,200.00  
 Early Bird Registration - \$1,100.00  
Registration and payment received by  
February 20, 2017

A 10% discount is available for organizations  
sending three or more registrants  
(Contact WCRC for details)

Name \_\_\_\_\_

Profession \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_

Work Phone \_\_\_\_\_

Total Amount Enclosed \$ \_\_\_\_\_

Confirmation and directions will be sent upon receipt.

**Cancellation Policy:** If you must cancel your registration and do so at least seven days prior to the start of the training, you will only be charged an administrative fee of \$50. If you are a confirmed registrant and cancel less than seven days prior to the start of the training, you are responsible for the entire fee.

**Presented by:**

**Michael D. Rust, J.D.**

Attorney & Executive Director  
Winnebago Conflict Resolution Center, Inc.

Michael is an experienced mediator and trainer of mediators. He has trained hundreds of mediators throughout Wisconsin and around the Country. Michael is the first person to serve as President of the Wisconsin Association of Mediators and the Chair of the Dispute Resolution Section of the State Bar of Wisconsin. He received the 2016 President's Award from the Wisconsin Association of Mediators.

**Eva M. Soeka, J.D.**

Attorney & Mediator  
Former Director, Graduate Program in Dispute Resolution, Marquette University

Eva has been a guiding force in dispute resolution in Wisconsin for many years. She served as drafter of the two most important pieces of statutes on mediation in Wisconsin, § 802.12 and § 904.085. In 2008, Eva was named a Leader in the Law by the Wisconsin Law Journal. She received the 1998 Distinguished Service Award from the Wisconsin Association of Mediators.

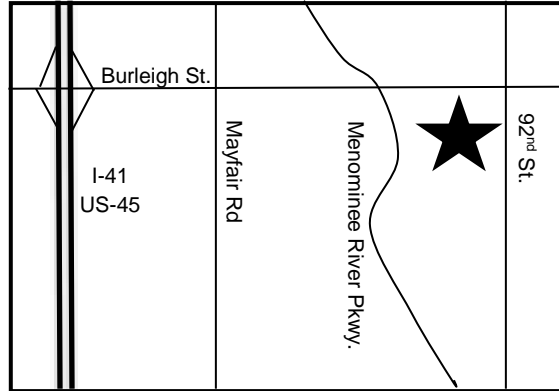
**Rachel Monaco-Wilcox, J.D.**

Attorney & Mediator  
Rachel Monaco-Wilcox, LLC  
Executive Director, LOTUS Legal Clinic

Rachel is a frequent presenter and trainer on conflict resolution, aging, and special needs matters. She created the first national-standard-compliant training in Elder Mediation in Wisconsin, and has mediated exclusively in elder cases since 2004. In 2014, Rachel received the President's Award from the Wisconsin Association of Mediators and Milwaukee Business Journal's 40 Under 40 award. She is also the founder of the LOTUS Legal Clinic.

**Training Location:**

Mount Mary University  
2927 North 92<sup>nd</sup> Street  
Milwaukee, WI 53222



**Training Testimonials:**

*"The best CLE I have ever been to!"*

*"I got everything I was expecting and more."*

*"I am excited to bring it to my workplace, as well as use it in my personal life!"*

*"It was a great experience. Thank you! Thank you!"*

**About the Winnebago**

**Conflict Resolution Center, Inc.**

**The Mission of the WCRC** is to help people resolve their disputes effectively, expeditiously, and with compassion and respect.

The Winnebago Conflict Resolution Center, Inc. is a 501(c)(3) non-profit organization providing mediation services throughout Wisconsin, free mediation services to residents of Winnebago County, and training in mediation and conflict resolution statewide.

*Add Skills for  
Your Career,  
Your Resume,  
and Your Life!*

**PROFESSIONAL  
MEDIATION  
TRAINING**

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CONFLICT  
RESOLUTION  
CENTER, INC.  
FINDING THE KEY  
TO CONSENSUS

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