

**Winnebago Conflict Resolution Center, Inc.**

**Mediation Skills Training**

**March 19 – 23, 2012**

9:00 a.m. to 5:00 p.m.

Coughlin Center, Oshkosh, WI

625 E. County Road Y

(Adjacent to Winnebago County Park)

**Training Overview:**

- Day One: The nature of conflict  
Self-evaluation of mediator styles  
Ethics and standards of practice  
Mediation demonstration
- Day Two: Mediation process overview  
Skills used in mediation
- Day Three: Mediation strategies  
Mediation process step-by-step
- Day Four: Mediation disputes in coached role-plays  
Negotiation techniques
- Day Five: Simulating simple to complex disputes  
Impasse  
Case management procedures  
Special concerns and applications

Class size is limited. To reserve your space in the class, return the registration form along with the registration fee to:

**Winnebago Conflict Resolution Center  
415 Jackson Street, Room 412  
Oshkosh, WI 54901**

For online payment click on the "PayPal" tab on our website [www.mediationwrcr.org](http://www.mediationwrcr.org).

Confirmation and directions will be sent two weeks prior to the training date. For more information, call (920) 236-4711.

**Cancellation Policy:** If you must cancel your registration and do so at least three working days prior to the start of the training, you will be charged and administration fee of \$50. If you are a confirmed registrant and cancel less than three working days prior to the start of the training, you are responsible for the entire fee.

**Mediator Training Registration Form**  
**March 19 – 23, 2012**

**Registration Fee \$775.00**

For online payment click on the "PayPal" tab on our website

[www.mediationwrc.org](http://www.mediationwrc.org)

For a 10% discount available to organizations sending three or more registrants,  
email [kbradish@co.winnebago.wi.us](mailto:kbradish@co.winnebago.wi.us)

Name \_\_\_\_\_ Profession \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone: Home \_\_\_\_\_ Work \_\_\_\_\_

Email Address \_\_\_\_\_